



### **USER MANUAL**

**ENTITY REGISTRATION** 

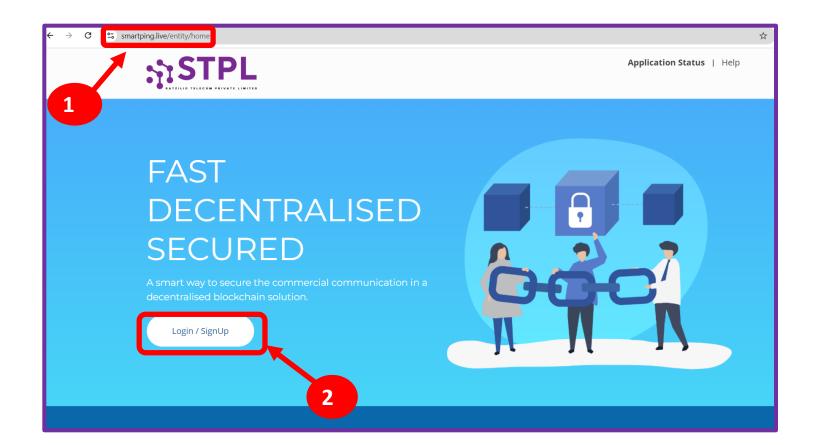


# ENTITY REGISTRATION



### WEBSITE / LANDING PAGE

- Visit <u>www.smartping.live</u> URL to Login/Register yourself as Entity/Telemarketer
- Click on Login/Signup button to Login or register yourself as Entity





### REGISTRATION - SELECT TYPE OF REGISTRATION

- To register yourself as an Entity on the portal, select the "As Entity" option in the Type of Operation.
  - A Business unit, Company, Legally Recognised Institution or Person engaged in business or service who would like to send communications to customers or intended recipients through SMS or voice call through a registered telemarketer.
- Click on the CLICK HERE Button to start the registration process(New Registration/signup).





## NEW ENTITY REGISTRATION



### **NEW ENTITY REGISTRATIONDETAILS**

Select the Registration type. Choose **New Registration** if you are registering for the first time.

Duly fill the customer acquisition form and submit.

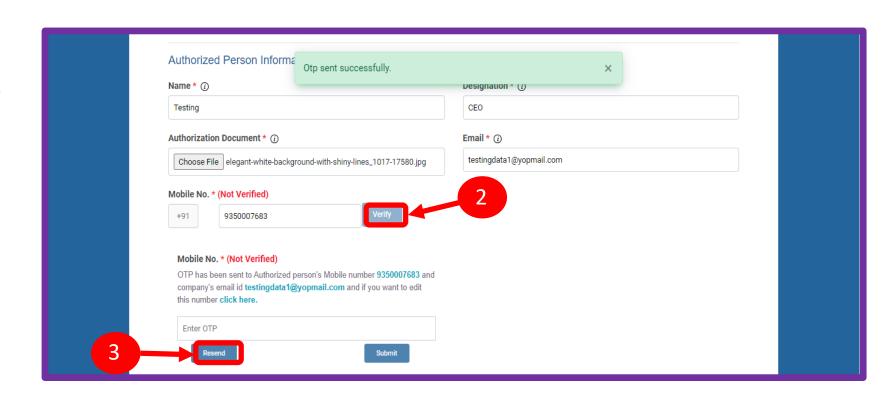




### NEW ENTITY REGISTRATION - SIGN UP/ OTPVERIFICATION

You will receive an OTP on your Authorized Mobile number and Email ID to verify, Enter OTP and click the **Submit** button.

If in case OTP not received, click **Resend** button



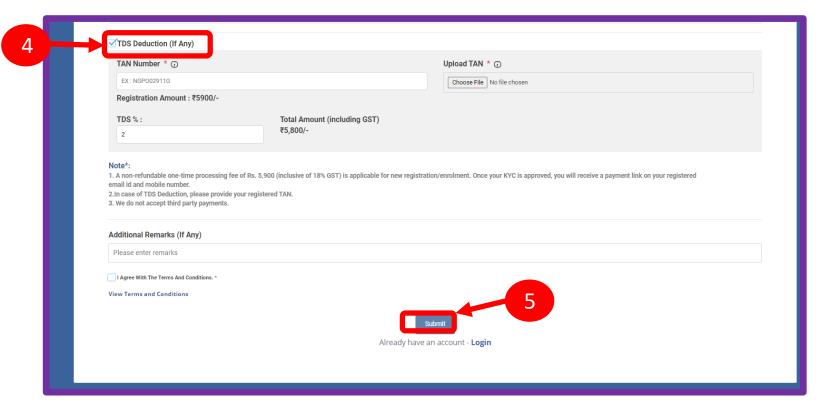


### NEW ENTITY REGISTRATION - SIGN UP/ OTPVERIFICATION

The entity now has the option to opt for the TDS deduction in the registration process By default, 2% will be there.

Uploading the TDS document is mandatory.

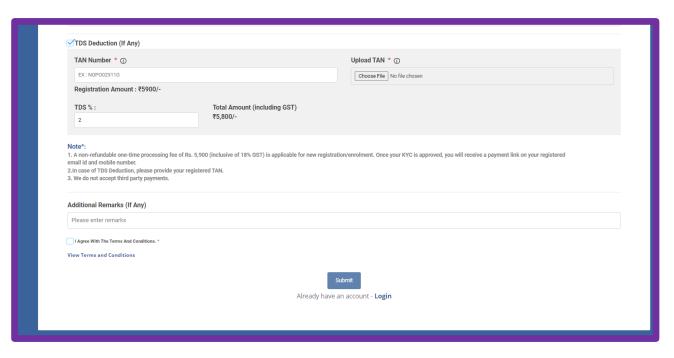
Click on the **Submit** button.

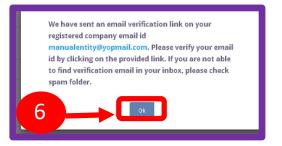




### NEW ENTITY REGISTRATION - EMAIL CONFIRMATION LINK

Once submitted verification link will be sent to your registered email Id.Click OK button once you read the message and validate your mail by clicking the verification link received on your registered email id.Please check your email inbox as well as spam folder for the verification link







#### NEW ENTITY REGISTRATION - EMAIL VERIFICATION CONFIRMATION

On successful email ID verification, you will receive a message confirming the submission of your application, press **OK** after reading the message to close the notification.

The application will be pending with the Operator in 3 different stages:

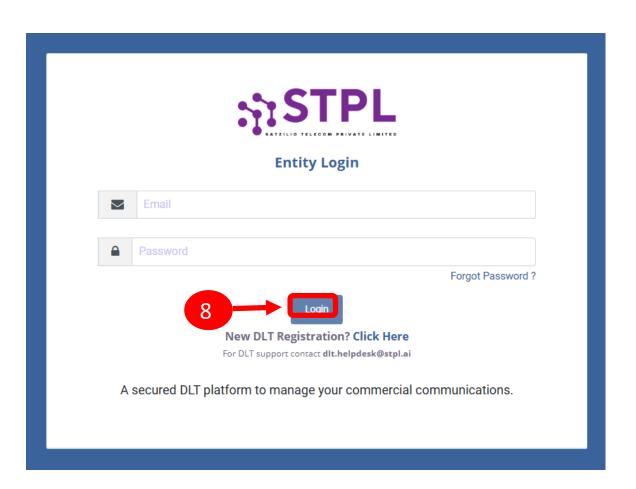
- KYC Pending (The operator will approve the KYC)
   Entity will receive a payment link on his registered
   email ID and authorized person's mobile Number.
- DLT approval pending (once payment is done the operator will approve the application)
- Once the Operator approves the application, Entity will receive login credentials on his registered email ID.
- In Case of rejection the entity can resubmit. Reinitiate his Application.





### NEW ENTITY REGISTRATION - EMAIL VERIFICATION CONFIRMATION

Use the login credentials sent by the operator to access the entity portal and Click **Login** 





# ENROL ENTITY (ALREADY REGISTERED)



### ENTITY ENROLMENT - INITIATION

- Choose **Enrol Entity** if your company is already registered on different operator and Fill the form.
  - Entity already registered with other operator on DLT can enrol by providing Entity ID (DLT Registration Number)



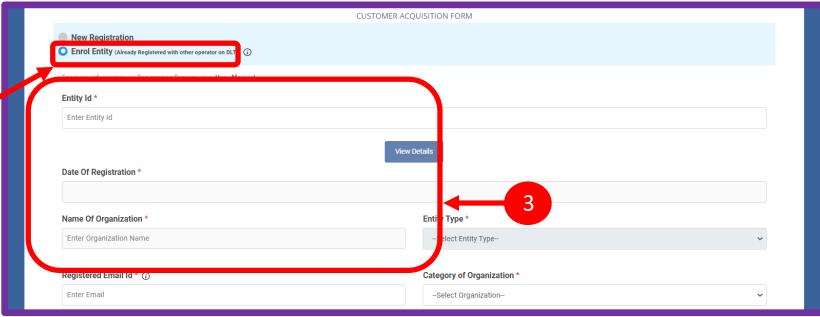


### ENTITY ENROLMENT – SUBMISSION OF ENTITY ID

After selecting **Enrol Entity** the form will scroll down which needs to be filled by the user for registering

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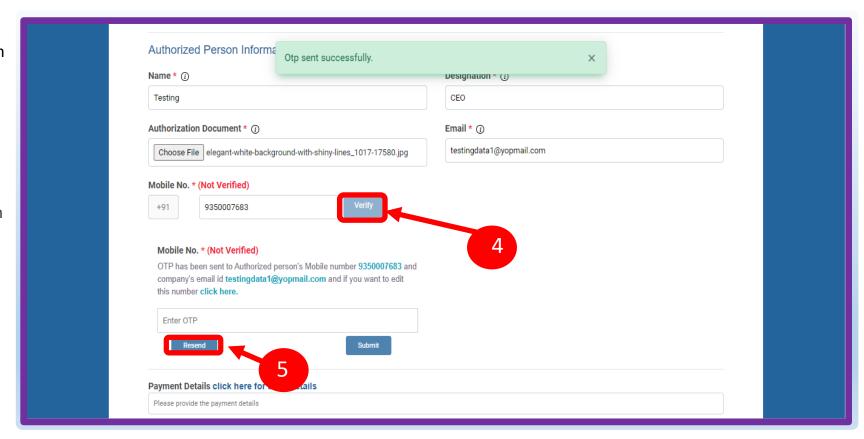
Type in the already registered **Entity Id** and click View details button. Duly Fill the form and click Submit.





### ENTITY ENROLMENT – OTP PROCESS

- You will receive a **One Time Password (OTP)** on your Authorised Mobile number and registered Email ID to verify your mobile number.
  Enter OTP and click the **Submit** button.
- If in case OTP not received, click **Resend** button



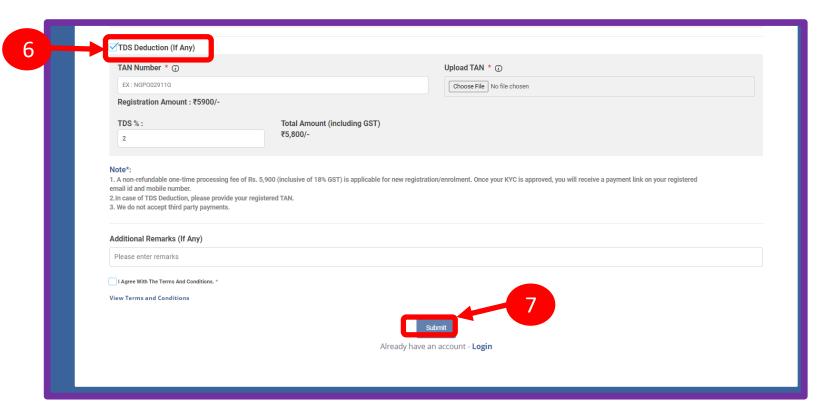


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Click on the Submit button.

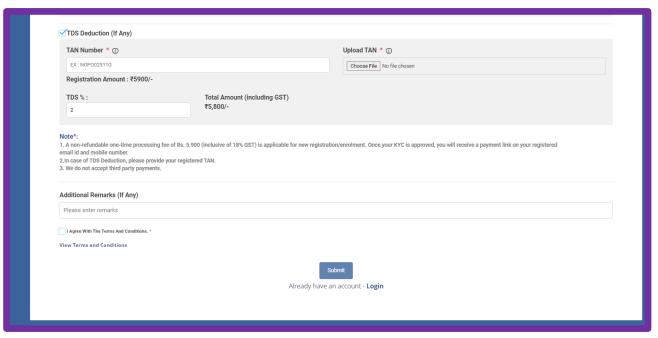


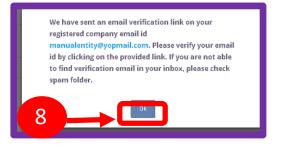


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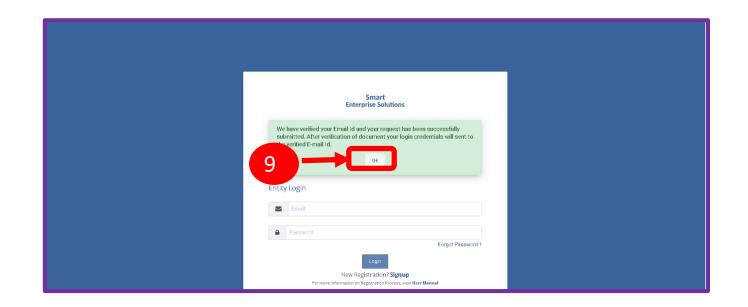


### ENTITY ENROLMENT – OTP /EMAIL VERIFICATION PROCESS

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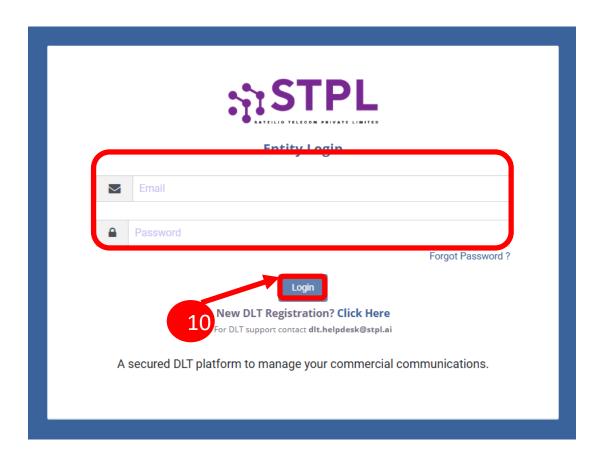
### Already Registered - ENTITY LOGIN PANEL

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If you already registered as Entity.

Put in Email ID & Password and

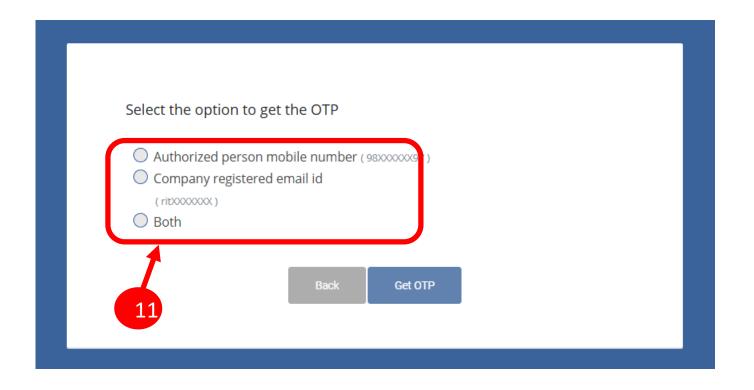
Click **Login** Button to access the panel.





### LOGIN- TWO WAY AUTHENTICATION PROCESS

You have to complete the **Two Way Authentication Process** by submitting the OTP received on option chosen.





## Thank You!