Entity-TM Relation

- What is the process for sending request to Telemarketer for Commercial Communication Business?

  On the DLT panel allotted to Entity, there is a Telemarketer Request section through which the Entity can send the Commercial Communication Business request to Telemarketer. The telemarketer accepts the request sent by the Entity, and then the process will be completed.

- Whose approval will be required if Telemarketer wants to enrol with Entity for Commercial Communication Business?

  The Entity approval will be required to get enrol with entity for doing Commercial Communication Business.

- Whose approval will be required if Entity wants to enrol with Telemarketer for Commercial Communication Business?

  The Telemarketer's approval will be required if Entity wants to enrol with Telemarketer for Commercial Communication Business.

- Once enroled with Entity for doing Commercial Communication Business, can we take the request back?

   Yes, once enroled, request revoked option is there on panel, to break the Commercial Communication Business. Both Entity and Telemarketer has the right to revoke the request.

- Whose approval will be required to revoke the request?

  No approval will be required. Entity and TM can both revoke the request independently.

- Once revoked, can we re-send the request again for Business Communication?

  Yes, the request can be re-sent again for Business Communication.